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## TECHNICAL INFORMATION BULLETIN

*Release date: Today's Date: 3/19/08*

**Bulletin # 2008/020**

### ValueJet Series Head Fuses

Dear Customer,

There is a potential for your printer to stop printing even though the carriage and media move as though the printer is printing. Typically, this is the result of static discharge between the media and the print head. When this happens the print head will almost always be damaged.

When the print head shorts out it almost always blows the head fuse on the main board.

The blown fuse is a by-product of the shorted print head and therefore, both components must be replaced at the same time. Refer to the service manual for instructions regarding head replacement and alignment.

Although fuse F2 is generally the affected fuse, it is advised that all fuses be checked with an Ohm meter.

#### **Note**

All connectors must be disconnected from main board in order to check fuses.

#### **Note**

Due to fuses being soldered on main board, replacements should only be performed by skilled technicians. An alternative is to replace the main board.

