



Vehicle Wrap Warranty

The Joseph Merriitt & Co, Inc. (herein referred to as Merriitt) warranty covers the graphic, film, ink and installation when, upon installation, proper care and procedures are taken into consideration and as outlined below. Any misuse, negligence or intentional damage to application will void this warranty.

Warranty Details:

I) Merriitt Vehicle Wrap warranty covers:

1. **Graphic/Film/Ink Durability:**
 - a. Cracking, blistering, fading, hazing or peeling of the media for up to 3 years from time of installation.
 - b. Loss of adhesion due to a manufacturing defect.
2. **Installation:**
 - a. Craftsmanship
 - b. Damage to vehicle caused solely by the installers, their designated agents or subcontractors.
3. **Deinstallation of Merriitt Warrantee Applied Graphics:**
 - a. Damage to vehicle caused solely by the installers, their designated agents or subcontractors.
4. **Warranty Period:**
 - a. Three (3) years on labor and material (excluding window view thru)
 - b. One (1) year on labor and material for window view thru (non roll up)
 - c. Zero (0) year warranty for window view thru for roll up windows

II) Merriitt Vehicle Wrap Warranty Limitations:

1. Graphic/Film/Ink damage due to vandalism, intentional damage (pulling back of graphic), vehicle accident and/or willful misuse (power-washing, brush car wash); or
2. Use of solutions other than mild detergent to remove debris; or
3. Vehicles without the original paint job or vehicle in which the paint and/or body is in poor condition; or
4. Polishes applied within 3 weeks of installation; or
5. Polishes other than wax free, silicone or Teflon applied after 3 weeks; or
6. Ice scrapers, and the like, are used on any part of the graphic but specifically the window graphic; or
7. Material installed or repaired by anyone other than Merriitt or its designated assignees; or

8. Any damage caused by “Fallout” (a dull rust-colored surface condition caused by fossil fuel and turning acidic when mixing with water vapor) is a result of environmental factors uncontrolled and unrelated to the material manufacturing processes or installation; or
9. Other misuses as reviewed by Merritt will void this warranty.

III) Additional Items of Note:

1. Exterior durability may be reduced by up to 50% in regions of extreme heat and U.V. exposure including: South Florida, AZ, NV, NM, UT, southwest TX, Southern CA, Mexico, South America, Caribbean and other similar areas in the tropic, subtropics or areas with high pollution levels.
2. The de-installation process of previously applied graphics, of applied graphics outside of the 3 year warranty or of substandard graphics may cause some minor damage to the vehicle’s body paint, fiberglass surface and/or leave adhesive residue behind. The utmost care will be used at all times to minimize such instances.

IV) Warranty Defect:

1. Should there be a possible warranty defect; please provide the following within 7 days of the defect event;
 - a. Vehicle Make and Model
 - b. Vehicle Identification Number
 - c. Date of Installation
 - d. Digital Photos of Vehicle and defect area(s)
 - e. Original Merritt Sales Order Number
2. You will be contacted by a Merritt Representative or one of its designated assignees within 2-3 business days of the Warranty Defect Notification for further recommendation and/or resolution.
3. Notification must be done via email to mail@merrittgraphics.com